# **Social Media**Retention Checklist

WebChick.com



### **Content to Archive**

- O Posts from official accounts
- O Public comments and replies
- O Deleted or edited posts
- Direct messages about public business
- Media attachments (images/videos)



### **Retention Duration**

- Follow state public records laws (typically 2-3 years)
- Align with local government retention policies
- Update retention policies annually





# **Backup Method**

- Use an automated archiving service (e.g., ArchiveSocial, PageFreezer)
- Avoid screenshots or manual logs
- O Store archives in a searchable format
- Ensure metadata is preserved



## **Best Practices**

- Assign a social media records manager
- Avoid deleting posts before archiving
- Ocument all active social accounts
- Train staff on public record compliance
- Include social archiving in policy documents